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Veterinary Services for Small & Exotic Animals

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## **Client Code of Conduct**

At Four Corners Veterinary Clinic we strive to give the very best service to both patients and their families while being competitively priced.

We do our best to treat all our clients courteously as we communicate their pet's needs while adhering to our processes and protocols. Please know that in return, we expect every member of our team to be treated with the kindness and the respect they deserve as they work to provide the highest level of care for your pet.

The veterinary field experiences emotional burn-out and a high suicide rate, which over the past several years has continued to increase. We are committed to maintaining the health of our veterinary team as well as our patients. Which is why we will not tolerate threatening, aggressive, or rude behavior, speech, or actions towards any of our veterinary staff. There are times when we have been forced to ask clients not to return when they did not follow this policy.

We hope we can count on your adherence to this expectation. Your support and cooperation are sincerely appreciated. Please don't hesitate to call us at (541) 688-5521 if you have any questions.

Four Corners Veterinary Clinic Leadership Team 2022