



FOUR CORNERS
veterinary clinic

CLIENT CODE OF CONDUCT

At Four Corners Veterinary Clinic, we are committed to providing the highest quality medical care for your pets while offering compassionate, reliable service to you — their families. We strive to keep our services competitively priced and our communication clear and transparent.

We aim to treat all our clients with compassion and respect as we clearly communicate your pet's needs and explain the protocols and processes we follow to ensure the best care. In return, we kindly ask that our team members be treated with the same kindness and respect.

The veterinary field is facing increasing challenges, including emotional burnout and a rising suicide rate. We take our responsibility to both our patients and our veterinary team very seriously. For this reason, we have a zero-tolerance policy for threatening, aggressive, or disrespectful behavior, speech, or actions toward our staff. Unfortunately, there have been instances where we have had to ask clients not to return due to violations of this policy.

We hope and expect that all interactions in our clinic will be rooted in mutual respect. Your understanding, support, and cooperation are deeply appreciated and help us continue to provide the compassionate care your pets deserve.

If you have any questions or concerns, please don't hesitate to call us at (541) 688-5521.

Thank you,

The Four Corners Veterinary Clinic
Leadership Team

